



**DISABILITY INCOME/OFFICE OVERHEAD EXPENSE CLAIM INSTRUCTIONS**  
(PLEASE KEEP THIS NOTICE FOR FUTURE REFERENCE)

Please answer all questions on the Member's Statement of your Disability Income/Office Overhead Claim form and sign and date the bottom of Page 3 where indicated. Also date and sign the Authorization for Release of Information on Page 4 and have your Medical Provider complete the rest of the form. Please see that the completed form is returned to:

ACS Insurance Program  
P.O. Box 153054  
Irving, TX 75015-3054

If you recover or return to work, please notify New York Life immediately by completing and mailing the statement below to the below address:

New York Life Insurance Company  
Group Membership Association Disability Claims  
P.O. Box 228  
White Plains, NY 10602

If you have any questions concerning your claim, you may call the New York Life Insurance Company's Disability Claims Unit at (800) 695-4226, Menu 1.

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**STATEMENT OF RECOVERY OR RETURN TO WORK**  
(PLEASE COMPLETE FULLY AND DETACH BEFORE MAILING)

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Social Security No.: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Policy G- \_\_\_\_\_

I recovered:  Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YYYY

Returned to work:  Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YYYY

Other: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

\_\_\_\_\_  
Print Name



DISABILITY INCOME/OFFICE OVERHEAD EXPENSE CLAIM FORM

Association: \_\_\_\_\_ Member's Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Policy No.: G-\_\_\_\_\_ Male  Female  Height: \_\_\_\_\_ Weight: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Member's Name: \_\_\_\_\_ Email: \_\_\_\_\_

Residential Address: \_\_\_\_\_ (No.) (Street) (Apt #) \_\_\_\_\_ (City or Town) (State) (Zip Code)

Tel. # Home: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_

Employer's Name: \_\_\_\_\_ (No.) (Street) (Suite #.) \_\_\_\_\_ (City or Town) (State) (Zip Code)

Date Last Worked: \_\_\_\_\_ Normal Number of Hours Worked per Week: \_\_\_\_\_

Average Monthly Earned Income During The 12 Months Prior to Disability Gross: \$ \_\_\_\_\_ Net: \$ \_\_\_\_\_ Self Employed? Yes  No

Percentage of LTD Premium Paid by Member \_\_\_\_\_% Percentage of LTD Premium Paid by Firm/Employer \_\_\_\_\_%

\*If you are an employee, is your employer paying all or a portion of the premium? If so, indicate the percentage they are paying on the second line and the percentage you are on the first.

\*\*If you own all or a portion of your practice, is all or a portion paid by or reimbursed to you by the practice? If so, indicate the percentage your practice is paying/reimbursing you on the second line and the percentage you are paying from personal funds or not being reimbursed for on the first.

If this claim is for your spouse, please check:

Spouse's Name: \_\_\_\_\_ Spouse's Date of Birth: \_\_\_\_\_

Spouse's Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Male  Female  Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Is disability due to an Injury? Yes  No  If "Yes", when? \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ Type of Injury: \_\_\_\_\_ Month Day Year

What is the nature of your disability? \_\_\_\_\_

Date first treated for this disability: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ Date First Unable to Work: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ Month Day Year Month Day Year

Have you attempted to return to your occupation since the date disability began? (If so, give details \_\_\_\_\_)

If returned to work or recovered, give date: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ Returned to work: Full Time:  Part Time:  Month Day Year

If you have returned to work part time: No. of hours per day \_\_\_\_\_ Days per week: \_\_\_\_\_

If you have not yet returned to work, when do you expect to? \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ Month Day Year

NAMES AND ADDRESSES OF FIRST PROVIDER CONSULTED AND OTHER PROVIDERS SEEN INCLUDING YOUR PRESENT ATTENDING PROVIDER.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Treated from: \_\_\_\_\_ To: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Treated from: \_\_\_\_\_ To: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Treated from: \_\_\_\_\_ To: \_\_\_\_\_

Your Occupation: \_\_\_\_\_

Please fully describe the duties of your occupation at the time the claimant stopped working, including the percentage of time at each activity?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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What are your daily activities at this time?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Are you receiving or will you be entitled to receive benefits from any of the following:

Social Security Law? Yes  No

Pension Plan? Yes  No

Salary or other compensation? Yes  No

Another Group Insurance Plan? Yes  No

Individual Disability Income Policy? Yes  No

**For those applying for Office Overhead Expense Benefits:** Another Office Expense Policy? Yes  No

If any of the above was answered "Yes", please complete the information requested below:

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Policy No.	Claim No.	Name and Address of Payer	Amount of Payment
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I declare that the answers on Pages 1, 2 and 3 of this form are complete and true to the best of my knowledge. Furthermore, I agree that I will advise New York Life Insurance Company of my return to any type of work and I will return payments to which I am not entitled to by reason of my return to work or termination of my Covered Disability.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
MO DAY YEAR

Member's Signature: \_\_\_\_\_

The Member or someone on his/her behalf must Sign here and on Authorization for Release of Information that is on page 4.



New York Life Insurance Company  
Group Membership Association Disability Claims  
P.O. Box 228  
White Plains, NY 10602

**Authorization for Release of Information**

TO: All providers of medical services and supplies, pharmacy related service organizations, prescription history database suppliers, employers, insurance institutions, the Social Security Administration and other organizations.

I authorize release to New York Life Insurance Company or their representative, any independent claim administrators, consulting health professionals, pharmacy related service organizations and utilization review organizations with whom New York Life has contracted, information concerning health care advice, treatment or supplies provided the patient (including that related to mental illness and/or AIDS/ARC/HIV) and prescription records. This information will be used to evaluate claims for benefits.

**In Oklahoma, the information authorized for release may include records which may indicate the presence of a communicable or non-communicable disease.**

This authorization may be used for a period of 24 months from the date signed below unless sooner revoked. I may revoke this authorization at any time by notifying New York Life in writing at the address given on this form. My revocation will not be effective to the extent New York Life or any other person has already disclosed or collected information or taken other action in reliance on it. The information New York Life obtains through this authorization may become subject to further disclosure. For example, New York Life may be required to provide it to an insurance regulatory or other government agency. In this case, the information may no longer be protected by the rules governing this authorization.

A photocopy of this authorization and request form shall be as valid as the original. I know that I may request a copy of this authorization.

\_\_\_\_\_  
Patient's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

Social Security No.: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

MEDICAL PROVIDER'S STATEMENT

(The patient is responsible for the completion of this form without expense to the Company)

Notice to Provider: Thank you in advance for your cooperation in completing this form on behalf of your patient identified below. We will consider this information in conjunction with other information gathered to determine the claimant's eligibility for benefits according to his or her specific contract with us. We will periodically request that you provide updated information, records and chart notes to enable our evaluation of a continuing claim. In order for us to expedite our consideration of your patient's claim, please fully answer each question and sign and date the form where indicated.

1. PATIENT'S NAME: (First) (Middle) (Last) DATE OF BIRTH: (Month) (Day) (Year)

2. CURRENT MEDICAL CONDITION(S): GROUP POLICY#: PRIMARY DIAGNOSIS: ICD-10 CM CODE: SECONDARY DIAGNOSIS: ICD-10 CM CODE:

3. DATE THAT SYMPTOMS FIRST APPEARED OR ACCIDENT HAPPENED: (Month) (Day) (Year)

4. DATE THAT PATIENT FIRST CONSULTED YOU FOR THIS CONDITION: (Month) (Day) (Year)

DATE THAT PATIENT LAST CONSULTED YOU FOR THIS CONDITION: (Month) (Day) (Year)

5. WAS PATIENT REFERRED TO YOU BY ANOTHER PRACTITIONER? YES NO

(If "Yes", please provide the name and address of that practitioner):

6. HAS THE PATIENT EVER HAD THE SAME OR SIMILAR INJURY OR SICKNESS? YES NO

(If "Yes", please provide details and dates of prior treatment):

7. HAVE YOU PREVIOUSLY TREATED THIS PATIENT? YES NO

(If "Yes", provide diagnosis(es) and dates of prior treatment):

8. OBJECTIVE FINDINGS (Include x-rays, lab results and clinical findings. If pregnancy, also give LMP and EDD):

9. HAS PATIENT BEEN HOSPITALIZED? YES NO (If "YES", provide reason, hospital name and dates of confinement):

10. NATURE OF TREATMENT CURRENTLY BEING PROVIDED OR PLANNED: (Include surgery and medications prescribed if applicable):

**MEDICAL PROVIDER'S STATEMENT**  
*(Continued From Previous Page)*

11. HAVE YOU REFERRED THE PATIENT TO ANOTHER PRACTITIONER? YES  NO  (If "Yes", please provide the name and address of all applicable physicians or practitioners): \_\_\_\_\_
12. IN YOUR OPINION IS THE PATIENT ABLE TO WORK AT THIS TIME? YES  NO   
IF "NO", WHEN DO YOU EXPECT THAT THE PATIENT WILL BE ABLE TO PERFORM SOME WORK? \_\_\_\_\_  
(Month) (Day) (Year)
13. IS THERE ANY TYPE OF JOB MODIFICATION OR ACCOMODATION THAT WOULD ENABLE THE PATIENT TO WORK AT THIS TIME? YES  NO  (If "Yes", please describe): \_\_\_\_\_
14. BASED ON OBJECTIVE FINDINGS AND YOUR MEDICAL OPINION:
- a) THE PATIENT WAS UNABLE TO WORK FROM: \_\_\_\_\_ THROUGH \_\_\_\_\_  
(Month) (Day) (Year) (Month) (Day) (Year)
- b) THE PATIENT WAS ABLE TO PERFORM SOME WORK FROM: \_\_\_\_\_ THROUGH \_\_\_\_\_  
(Month) (Day) (Year) (Month) (Day) (Year)
15. LIST ALL CURRENT RESTRICTIONS AND LIMITATIONS YOU HAVE PLACED ON THE PATIENT'S WORK AND PERSONAL ACTIVITIES DUE TO HIS OR HER MEDICAL CONDITION (If none, indicate "NONE"): \_\_\_\_\_
16. HAS THE PATIENT BEEN RELEASED FROM YOUR CARE? YES  NO
- IF "YES" DATE RELEASED FROM YOUR CARE: \_\_\_\_\_ IF "NO", DATE OF NEXT SCHEDULED TREATMENT OR EVALUATION: \_\_\_\_\_  
(Month) (DAY) (YEAR) (Month) (Day) (Year)

**MEDICAL PROVIDER'S DECLARATION AND SIGNATURE**

I declare that the answers on this statement are complete and true to the best of my knowledge and belief. I understand that periodic updates (including providing copies of medical records when requested) will be required in the event of a continuing claim.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

\_\_\_\_\_  
PROVIDER'S NAME (PLEASE PRINT)

\_\_\_\_\_  
SPECIALTY

\_\_\_\_\_  
TELEPHONE NUMBER

\_\_\_\_\_  
STREET ADDRESS

\_\_\_\_\_  
CITY

\_\_\_\_\_  
STATE

\_\_\_\_\_  
ZIP CODE

\_\_\_\_\_  
PROVIDER'S SIGNATURE

\_\_\_\_\_  
DATE SIGNED

Please return completed form to:  
**New York Life Insurance Company**  
Group Membership Association Disability Claims  
P.O. Box 228  
White Plains, NY 10602



## STATE FRAUD NOTICE

### FOR ALABAMA RESIDENTS

"Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof."

### FOR ALASKA RESIDENTS

"Any person who knowingly and with intent to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information may be prosecuted under state law."

### FOR ARIZONA RESIDENTS

"For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is subject to criminal and civil penalties."

### FOR ARKANSAS RESIDENTS

"Any person who knowingly presents a false or fraudulent claim for the payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison."

### FOR CALIFORNIA RESIDENTS

"Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison."

### FOR COLORADO RESIDENTS

"It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a claimant for the purpose of defrauding or attempting to defraud the claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies."

### FOR DELAWARE RESIDENTS

"Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony."

### FOR DISTRICT OF COLUMBIA RESIDENTS

"WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant."

### FOR FLORIDA RESIDENTS

"Any person who knowingly and with intent to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony of third degree in Florida."

### FOR HAWAII RESIDENTS

"For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both."

### FOR IDAHO RESIDENTS

"Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony."

### FOR INDIANA RESIDENTS

"A person who knowingly and with intent to defraud an insurer, files a statement of claim containing any false, incomplete or misleading information commits a felony."

### FOR KENTUCKY RESIDENTS

"Any person who knowingly, and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime."

### FOR LOUISIANA RESIDENTS

"Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison."



**FOR MAINE RESIDENTS**

“It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines or denial of insurance benefits.”

**FOR MARYLAND RESIDENTS**

“Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.”

**FOR MINNESOTA RESIDENTS**

“Any person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.”

**FOR NEW HAMPSHIRE RESIDENTS**

“Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.”

**FOR NEW JERSEY RESIDENTS**

“Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties in New Jersey.”

**FOR NEW MEXICO RESIDENTS**

“Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil crimes and criminal penalties.”

**FOR OHIO RESIDENTS**

“Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deception statement is guilty of Insurance Fraud.”

**FOR OKLAHOMA RESIDENTS**

WARNING: “Any person who knowingly, and with intent to injure, defraud, or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete, or misleading information is guilty of a felony.”

**FOR OREGON RESIDENTS**

“Any person who knowingly and with intent to defraud any insurance company files an application for insurance or statement of claim containing any materially false information, or conceals, for purpose of misleading, information concerning any fact material thereto, may be guilty of insurance fraud and may be subject to prosecution for insurance fraud.”

**FOR PENNSYLVANIA RESIDENTS**

“Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and subjects such person to criminal and civil penalties.”

**FOR PUERTO RICO RESIDENTS**

“Any person who, knowingly, and with the intent to defraud, presents false information in an insurance request form, or who presents, helps or has presented a fraudulent claim for the payment of a loss or other benefit, or presents more than one claim for the same damage or loss, will incur a felony, and upon conviction will be penalized for each violation with the fine no less than five thousand (5,000) dollars nor more than ten thousand (10,000) dollars, or imprisonment for a fixed term of three (3) years, or both penalties. If aggravated circumstances prevail, the fixed imprisonment may be increased to a maximum of five (5) years; if attenuating circumstances prevail, it may be reduced to a minimum of two (2) years.”

**FOR TENNESSEE RESIDENTS**

“It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.”

**FOR TEXAS RESIDENTS**

“Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.”

**FOR VERMONT RESIDENTS**

“Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material, thereto, commits a fraudulent insurance act.”

**FOR VIRGINIA RESIDENTS:**

“It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines or denial of insurance benefits.”